

## DISCLOSURES

### IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

#### PARTICULARS OF FINANCIAL SERVICES PROVIDER

Moneyline Financial Services (Pty) Ltd (“Moneyline”) is an authorised financial services provider (“FSP”) in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 (“FAIS Act”). Moneyline receives variable commissions and other fees in respect of the intermediary services that it renders.

Registered Name: Moneyline Financial Services (Pty) Ltd  
 Trading Name: Moneyline Financial Services  
 Legal Status: Private Company  
 FSP Number: 46068  
 Registration Number: 1998/020799/07  
 Physical Address: 3rd Floor, President Place, Corner Jan Smuts Avenue & Bolton Road, Rosebank, 2196  
 Postal Address: P.O. Box 2424, Parklands, 2121  
 Telephone Number: 086 099 4162  
 Fax: 086 606 2132  
 Website: www.net1.com  
 Compliance Department  
 Telephone: 011 343 2000  
 E-mail Address: faiscompliance@net1.com

Moneyline carries professional indemnity insurance cover and accepts responsibility for the actions of its authorised representatives.

Moneyline is authorised to render the following intermediary services:

- 1) Long-term deposits (exceeding 12 months)
- 2) Short-term deposits (12 months or less)

#### PARTICULARS OF PRODUCT SUPPLIER

The EasyPay Everywhere Lite Card programme is brought to you by Moneyline Financial Services (Pty) Limited, a subsidiary of Net1 Applied Technologies South Africa (Pty) Limited, with banking services provided by Grindrod Bank Limited, an authorised FSP.

Registered Name: Grindrod Bank Limited  
 Trading Name: Grindrod Bank Limited  
 Physical Address: 5 Arundel Close, Kingsmead Office Park Durban 4000  
 Postal Address: P.O. Box 3211, Durban, 4001  
 Telephone Number: 031 333 6600  
 Fax: 031 571 0505  
 Website: www.grindrodbank.co.za  
 Compliance Department: 031 333 6637

Moneyline does not have any direct or indirect financial interest in the product supplier.

#### COMPLAINTS RESOLUTION PROCESS

Should you have any FAIS-related complaint, lodge your complaint in writing via post or fax to Moneyline (see details above).

Should you be dissatisfied with Moneyline’s response to your complaint, you can contact the FAIS Ombudsman or the Ombudsman for Banking Services within 6 months from receiving the response:

##### FAIS Ombudsman:

Postal Address: P.O. Box 74571, Lynnwood Ridge, Pretoria, 0040  
 Telephone: 012 762 5000  
 E-mail Address: info@faisombud.co.za  
 Website: www.faisombud.co.za

##### Ombudsman for Banking Services:

Physical Address: 34 & 36 Fricker Road, Ground Floor, 34 Fricker Road, Illovo, 2041  
 Telephone: 0860 800 900 / 011 712 1800  
 E-mail Address: info@obssa.co.za  
 Website: www.obssa.co.za