



DISCLOSURES

IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

PARTICULARS OF FINANCIAL SERVICES PROVIDER

Cash Paymaster Services (Pty) Ltd ("CPS") is an authorised financial services provider ("FSP") in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 ("FAIS Act"). CPS receives variable commissions and other fees in respect of the intermediary services that it renders.

Registered Name: Cash Paymaster Services (Pty) Ltd
Trading Name: Cash Paymaster Services
Legal Status: Private Company
FSP Number: 46069
Registration Number: 1991/007195/07
Physical Address: 3rd Floor, President Place, Corner Jan Smuts Avenue & Bolton Road, Rosebank, 2196
Postal Address: P.O. Box 2424, Parklands, 2121
Telephone Number: 0800 600 160
Fax: 086 235 7799
Website: www.net1.com
Key Individual: Janie Marx
E-mail Address: janie.marx@net1.com
Compliance Officer: Warren Segall (CO No. 6769)
E-mail Address: warrens@net1.com

CPS carries professional indemnity insurance cover and accepts responsibility for the actions of its authorised representatives.

CPS is authorised to render the following intermediary services:

- 1) Long-term deposits (exceeding 12 months)
- 2) Short-term deposits (12 months or less)

PARTICULARS OF PRODUCT SUPPLIER

The SASSA Card programme is operated by Cash Paymaster Services (Pty) Limited, a subsidiary of Net1 Applied Technology South Africa (Pty) Limited, with banking services provided by Grindrod Bank Limited, an authorised FSP.

Registered Name: Grindrod Bank Limited
Trading Name: Grindrod Bank Limited
Physical Address: 5 Arundel Close, Kingsmead Office Park, Durban, 4000
Postal Address: P.O. Box 3211, Durban, 4001
Telephone Number: 031 333 6600
Fax: 031 571 0505
Website: www.grindrodbank.co.za
Compliance Department: 031 333 6637

CPS does not have any direct or indirect financial interest in the product supplier.

COMPLAINTS RESOLUTION PROCESS

Should you have any FAIS-related complaint, lodge your complaint in writing via post or fax to CPS (see details above).

Should you be dissatisfied with CPS's response to your complaint, lodge your complaints by contacting the Independent Adjudicator (see details below).

Should you be dissatisfied with the Independent Adjudicator's response to your complaint, you can contact the FAIS Ombudsman or the Ombudsman for Banking Services within 6 months from receiving the response to your complaint from the Independent Adjudicator:

Net1 Independent Adjudicator:

Name: Adv. Neville Melville
Telephone Number: 086 099 4167
E-mail Address: neville.melville@net1.com

FAIS Ombudsman:

Postal Address: P.O. Box 74571, Lynnwood Ridge, Pretoria, 0040
Telephone: 012 470 9080
E-mail Address: info@faisombud.co.za
Website: www.faisombud.co.za

Ombudsman for Banking Services:

Postal Address: P.O. Box 5728, Johannesburg, 2000
Telephone: 086 066 2837 / 011 712 1800
E-mail Address: info@obssa.co.za
Website: www.obssa.co.za